

WEVG customer service still closed to the public until probably 31 January 2021

The WEVG Salzgitter GmbH & Co. KG is reacting with concrete measures to secure the water and energy supply for Salzgitter and the region and is extending the closure of its customer centres in view of the resolutions on the current pandemic situation.

Therefore, the WEVG customer centres that have been closed since 24 December 2020 will remain closed until probably 31 January 2021.

Customer centers are closed

From Thursday, 24 December 2020, the WEVG Customer Centres in Salzgitter-Lebenstedt (Albert-Schweitzer-Straße 7-11) and in Salzgitter-Bad (Bohlweg 1) will be closed.

Since almost all service procedures can also be handled by telephone or online, alternatives are available for customers.

Our customers who normally pay their instalments in cash are urged to transfer the amount.

Call us!

The WEVG customer service can be reached by phone

Monday to Friday from 9 am to 1 pm

Monday, Tuesday and Thursday from 2pm to 4pm

Call 05341 408-942, 408-255, 408-217, 408-463, 408-268, 32383 and 905286.

Or you can send an email to kundenservice@wevg.com or beratung@wevg.com.

**In the event of faults, you can reach us at the following number:
Natural gas, electricity, heat and water fault clearance service:
05341/84 14 14**

In addition, WEVG customer advisors do not make any on-site appointments during this period.

The focus of all measures is to maintain the water and energy supply in the interest of the citizens and to protect the employees.

Thank you for your understanding!