

WEVG customer service for the public will continue to be closed until March 7, 2021

Dear customers,

Our customer centers will remain closed until March 7th, taking into account the current pandemic situation and the resolutions passed at federal and state level.

This affects the customer centers in Salzgitter-Lebenstedt, Albert-Schweitzer-Straße 7-11 and in Salzgitter-Bad, Bohlweg 1.

We offer almost all service processes for the period of closure by telephone and / or e-mail.

Our customers, who usually pay their discounts for natural gas, electricity, water and heat in cash in the customer centers, are urged to transfer the amount.

You are welcome to request further assistance by email.

Our availability:

The WEVG customer service staff are available **by telephone**

Monday to Friday from 9 a.m. to 1 p.m.

Monday, Tuesday and Thursday from 2 p.m. to 4 p.m.

under the numbers 05341 408-942, 408-255, 408-217, 408-463, 408-268, 32383 and 905286.

Or you can send an email to kundenservice@wevg.com or beratung@wevg.com.

In the **event of a malfunction**, you can reach us at the following number:

Debugging service for natural gas, electricity, heat and water

05341/84 14 14

Since we have sent the annual consumption bill for water in the last few days and the annual bills for electricity / natural gas will be sent in the coming days, there may be delays in telephone inquiries and the processing of e-mail inquiries.

We ask for your understanding for this.

The main focus of our measures is the maintenance of the water and energy supply in the interests of the citizens and the protection of our employees.

Thank you for your understanding and stay safe!

Your WEVG